



## REFUND POLICY

Full refunds are provided if the refund request is submitted at least seven (7) days before the program start date.

- Administrative Fee: A \$5 administrative fee will be reduced from all refunds, per program.
- Youth Sports Leagues: Refund requests must be submitted no later than seven (7) days before the *opening day of team formation practices (if applicable) and/or team practices (whichever is earliest)*.
- Medical Illness/Injury: Prorated refunds or credits may be granted due to medical reasons, even if the request is made within seven (7) days of the program start date and/or after the program has begun.
- Fitness Memberships: Membership fees are non-refundable as payment is required prior to facility use.
- Programs Canceled by Zeeland Rec: If Zeeland Recreation cancels a program, refunds will be processed accordingly.